18TH NATIONAL CONFERENCE ON e-GOVERNANCE

30TH & 31ST JANUARY 2015

VENUE MAHATMA MANDIR, GANDHINAGAR, GUJARAT

Integrated Service Delivery: Standards and Interoperability

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(intel®)

Problem area and solution framework

What problem is GoI trying to solve?

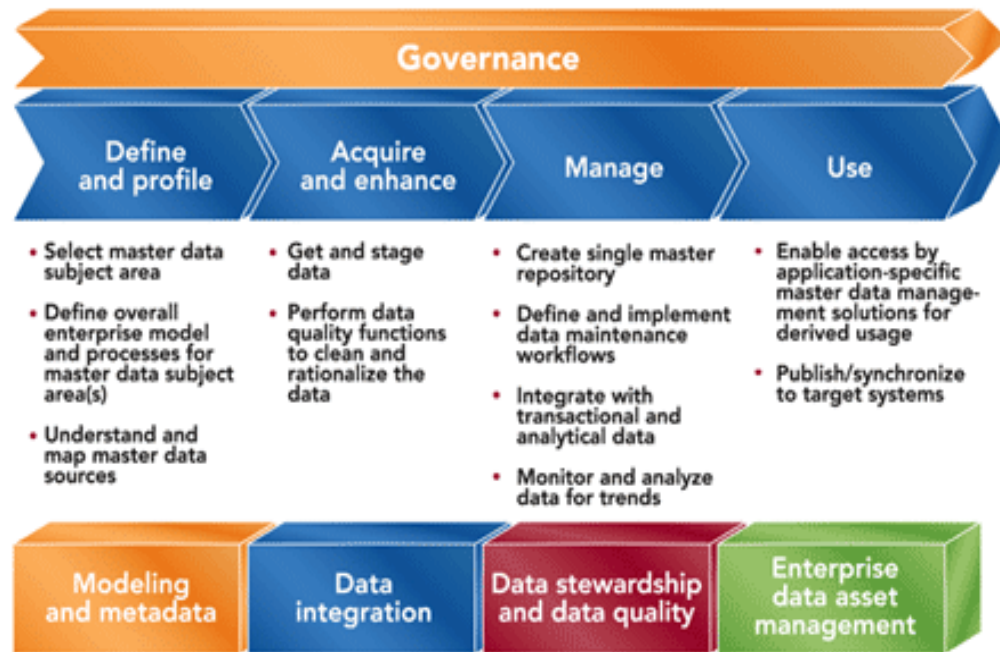- Integrated service delivery
- Standards
- Inter-operability

Application certification

- Opportunity:
  - Increasing (deployed) application's adherence to standards and non-functional requirements
- *Suggested Solution:*
  - *Adopt an app certification framework*

Badge	Concept	Meaning
	People	Application is designed, developed and maintained by people with appropriate skills
	Platform	Application is accessible from and supports platforms of choice
	Privacy	Application is secure and protects user data and privacy
	Scalability	Application can scale to handle 10x normal user transaction volume
	Extensibility	Application supports emerging devices technologies and interactions

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Master data management

- Opportunity:
  - Existence of clean and managed "master data"
- *Suggested Solution:*
  - *Implement a master data management process*

Resourcing

- Opportunity:
  - Hire the right technical resources for ICT initiatives
- *Suggested Solution:*
  - *People certification during on-boarding*
- Impact:

Org Structures

- Opportunity:

  - Improve collaboration between standards bodies and ICT Implementation arms

- *Suggested Solution:*

  - *CIO's per key ministry (similar structure to Finance)*

- Impact:

  - Critical oversight of standards implementation

  - Improved communication between ministries

Application development strategy

- Opportunity:
  - Deliver a seamless user experience to citizens and businesses
- *Suggested Solution:*
  - *Build front-end applications with latest open standards*
- Impact: Engaged citizenry

Legacy, Cloud and SaaS integration

Next Steps

- Next Week

  - Review your master data management and resource on-boarding processes. Evaluate e-Sangam against a typical iPaaS offering

- Next Month

  - Finalize criteria for application certification, defined milestones for CIO onboarding

- Next Year

  - All new app development built with latest open standards, iPaaS capabilities in place, all legacy apps integrated

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Thank You

Hindi ▾

धन्यवाद

Dhan'yavāda

Gujarati ▾

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Ābhāra